



Shipping Policy

1. Processing Time

Orders are typically processed within 1-3 business days after payment confirmation. Customized or made-to-order items may require additional processing time, which will be communicated during the ordering process.

2. Shipping Methods

We offer a range of shipping methods to provide you with flexibility and convenience. Shipping options, costs, and estimated delivery times will be displayed or discussed during the checkout process.

3. Shipping Destinations

We currently offer shipping to the following countries:

- **Asia (Excluding Middle East):** Afghanistan, Armenia, Azerbaijan, Bangladesh, Bhutan, Brunei, Cambodia, China, Georgia, India, Indonesia, Japan, Kazakhstan, Kyrgyzstan, Laos, Malaysia, Maldives, Mongolia, Myanmar (Burma), Nepal, North Korea, Pakistan, Philippines, Singapore, South Korea, Sri Lanka, Tajikistan, Thailand, Turkmenistan, Uzbekistan, Vietnam
- **Europe:** Albania, Andorra, Austria, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Russia, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Ukraine, United Kingdom, Vatican City
- **North America:** Antigua and Barbuda, The Bahamas, Barbados, Belize, Canada, Costa Rica, Cuba, Dominica, Dominican Republic, El Salvador, Grenada, Guatemala, Haiti, Honduras, Jamaica, Mexico, Nicaragua, Panama, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Trinidad and Tobago, United States
- **South America:** Argentina, Bolivia, Brazil, Chile, Colombia, Ecuador, Guyana, Paraguay, Peru, Suriname, Uruguay, Venezuela
- **Middle East:** Bahrain, Cyprus, Egypt, Iran, Iraq, Israel, Jordan, Kuwait, Lebanon, Oman, Palestine (Gaza Strip and West Bank), Qatar, Saudi Arabia, Syria, Turkey, United Arab Emirates, Yemen
- **Southern Africa:** Angola, Botswana, Eswatini, Lesotho, Madagascar, Malawi,

Mozambique, Namibia, South Africa, Zambia, Zimbabwe

If your location is not listed, please contact us for special arrangements.

4. Shipping Charges

Shipping charges are calculated based on the weight, size, and destination of your order. You can view the shipping costs during the checkout process before finalizing your purchase.

5. Order Tracking

Once your order is shipped, you will receive a shipping confirmation email with a tracking number. You can use this number to track the status and estimated delivery date of your package.

6. Delivery Time

Delivery times may vary depending on the shipping method you choose and your location. Estimated delivery times are provided during checkout and are based on standard business days (Monday through Friday, excluding holidays). Please note that unexpected delays due to weather, customs, or other factors may affect delivery times.

7. International Shipping

For international orders, customs and import duties may apply and vary depending on your country's regulations. These fees are the responsibility of the recipient and are not included in the order total. Please check with your local customs office for more information on potential fees.

8. Lost or Damaged Shipments

In the rare event that your shipment is lost or arrives damaged, please contact our customer support team within 10 days of receiving your order. We will work with you to resolve the issue promptly.

9. Returns and Exchanges

For information on returns and exchanges, please refer to our [Returns Policy](#).

10. Contact Information

If you have any questions or need further assistance regarding shipping, please contact us at support [a t] nthrys.com.

Please note that this shipping policy is subject to change without prior notice. It is your responsibility to review and understand our shipping policy before making a purchase.